

Clarkes Cleaning Solutions

Terms & Conditions

Your cleaning commences on *insert date* _____ with an initial Deep Clean of ___ Hours.

_____ clean for you Regularly, if they are on holiday or Sick we shall provide you with a different cleaner and notify you of this beforehand.

We will clean Weekly for you on a *insert date* ___ for ___ hours each visit at £14.00 per hour.

Should you need to change your cleaning date for any reason please give us 48hrs notice. Failure to do this may result in you being charge for 50% of the clean. We understand that circumstances can be out of your control and ours so if another day can be arranged during the same week then this may not take effect.

We give all our customer 2 Cleaning days per year for you to take holiday with no charge from us.

Invoices will be sent to you by email 1 week before the end of the month for prompt 7-day payment. Failure to make payment may result in interest being charged.

If you have any discrepancies with any cleans at all, please notify me as soon as possible to give me the opportunity to rectify this for you. Should you wish to change your cleaner/s for any reason, please give us your reasons and we will endeavour to find you a different cleaner. If you wish to terminate our services, we require 1 months' notice from you or you will be charged for the duration of 1 month.

You have given us a key to your property, which will be kept in a safe place and will not make copies of the key without your consent. Your alarm code will not be shared.

If you have any requests for more work than usual, for e.g. bed linen then please let me know in advance to allow the girls to have time to complete this plus your usual cleaning.

Please add your name here to state you have read and agree to these terms and return promptly by email.

We look forward to making your life a little easier and your home lovely and Clean for you.

Sign Date